

Electronic Acknowledgement Receipt

EFS ID:	3118200
Application Number:	10766985
International Application Number:	
Confirmation Number:	4389
Title of Invention:	Method, software and system for developing interactive call center agent personas
First Named Inventor/Applicant Name:	Benjamin A. Knott
Customer Number:	67942
Filer:	Raman N. Dewan/Mindy Mayer
Filer Authorized By:	Raman N. Dewan
Attorney Docket Number:	130332.00048
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part/.zip	Pages (if appl.)
1		LB1025_ROA.pdf	105836 0xbff9860002ca99e4c72007b0ed12e 3b498557	yes	6

Multipart Description/PDF files in .zip description			
Document Description	Start	End	
Response to Election / Restriction Filed	1	1	
Claims	2	4	
Applicant Arguments/Remarks Made in an Amendment	5	6	

Warnings:

Information:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office
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